Patient Rights & Responsibilities

1. The patient or his/her caretakers should recognize a Medical Emergency and call for proper medical assistance if a medical emergency occurs (i.e., dial 911). The patient should not wait for HME Specialists to respond.
2. It is patient's responsibility to be at home for scheduled visits. If, for any reason, a patient cannot be at home for the visit, he/she should promptly notify HME Specialists of the situation so that we may reschedule the visit.
3. Patients or their caretakers are responsible for learning and using the self-administration techniques they are taught that are specific to their therapy.
4. Patients need to know how to contact their physician and HME Specialists.
5. Patients are to comply with their physician's instructions, at all times. If the physician changes, interrupts or discontinues the therapy, HME Specialists should be notified immediately.
6. Patients need to know the name(s) of the staff assigned to their care by HME Specialists.
7. If a patient experiences any unusual side effects, he/she should notify HME Specialists at once.
8. If a patient is admitted/re admitted to the hospital, he/she should promptly notify HME Specialists.
9. The patient is responsible for taking good care of any HME Specialists property left at the patient's home. He/she is also required to return the property upon discharge, in good condition.
10. If there is a problem with equipment (e.g., malfunction, breakage, etc.) you should contact HME Specialists immediately.
11. The patient is responsible for proper storage of their supplies and equipment. Any questions regarding storage should be directed to HME Specialists.
12. The patient is responsible for notifying HME Specialists whenever supplies are needed.
13. The patient is responsible to notify HME Specialists regarding any changes in insurance coverage or any changes regarding payment for services rendered.
14. The patient is responsible for obtaining and providing the Living Will, Power of Attorney and an Out of Hospital Do Not Resuscitate Order as desired. (If Applicable).

**The products and/or services provided to you by HME Specialists, LLC are subject to the supplier standards contained in the Federal regulations shown at 42 Code of Federal Regulation Section 424.57(c). These standards concern business professional and operational matters (e.g., honoring warranties and hours of operation). The full text of these standards can be obtained from https://www.ecfr.gov. Upon request we will furnish you a written copy of the standards. **

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